



IN COLLABORAZIONE CON



Info e Regolamento

The Christmas Adventure is located in Piazza Tre Torri at the CityLife Shopping District and consists of two rooms: Santa Claus's Room and Gingerbread Room.

Access is **free**, and the maximum duration of the experience is 15 minutes. With a reservation, you can only access the room you have booked.

Each person can reserve up to 4 entries on the same day.

The attraction is accessible to everyone, but children up to 16 years old must always be accompanied by an adult. **Therefore, it will be necessary to make a reservation for both the adult and the child.**

The reservation is valid only on the selected day and time slot. We recommend arriving 15 minutes before your scheduled time: if you're late, entry cannot be guaranteed.

To access the **Christmas Adventure**, simply go directly to the entrance of the house in Piazza Tre Torri and show the digital ticket you received after making the reservation on the dedicated portal.

It is mandatory to present the digital ticket received via email to participate.

IMPORTANT: It is essential not to lose the email and the link you received, as you will not be able to access the attraction without them. If you lose your reservation, you can retrieve the link from your browser history.

The ticket will be validated at the entrance of the Christmas Adventure by the staff.

The reservation cannot be modified or cancelled. We suggest registering only when you are certain of your availability.

Food and beverages are not allowed, and in general, bringing bottles, glass objects, or any sharp or dangerous items (scissors, knives, etc.) is prohibited.

Pets are not allowed.

The attraction is monitored by staff with full authority to intervene with orders, prohibitions, or removal if deemed necessary at any time or under any circumstances.

It is understood that anyone entering the attraction is aware of and unconditionally accepts the following rules and regulations.

Are you ready to solve the riddle?

Per qualsiasi altro dubbio o domanda, scrivi pure a info@citylifeshoppingdistrict.it.

Ti risponderemo il prima possibile!

